

TETON COUNTY VOAD

Voluntary Organizations Active in Disaster

Handbook for Teton County, Wyoming

www.tetoncountywy.gov/voad

2025



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Table of Contents

Cover	Teton County VOAD Handbook Cover
<i>i</i>	Table of Contents
<i>ii</i>	Board of Directors and Support
<i>iii</i>	VOAD Members
Page 1	Organization Chart
Page 2	Alliances
Page 3	National VOAD History and Mission
Page 4	Teton County VOAD - Mission
Page 5	When a Disaster Strikes
Page 6	Tasks for Teton County VOAD
Appendix I	Contact Information for Members and Sup
Appendix II	Service Matrix – Teton County VOAD Me (Self-Assessment Tool)

BOARD OF DIRECTORS

Redeemer Lutheran Church – Chairman - Rev. David Bott

American Red Cross of Wyoming

One22 – Carey Stanley

PAWS - Amy Moore and Stephanie Sokol

Presbyterian Church – Michael Schrotz

SUPPORT

Rich Ochs, Teton County Emergency Management Coordinator

Teton County Health Department

Karen Walker, Board Secretary

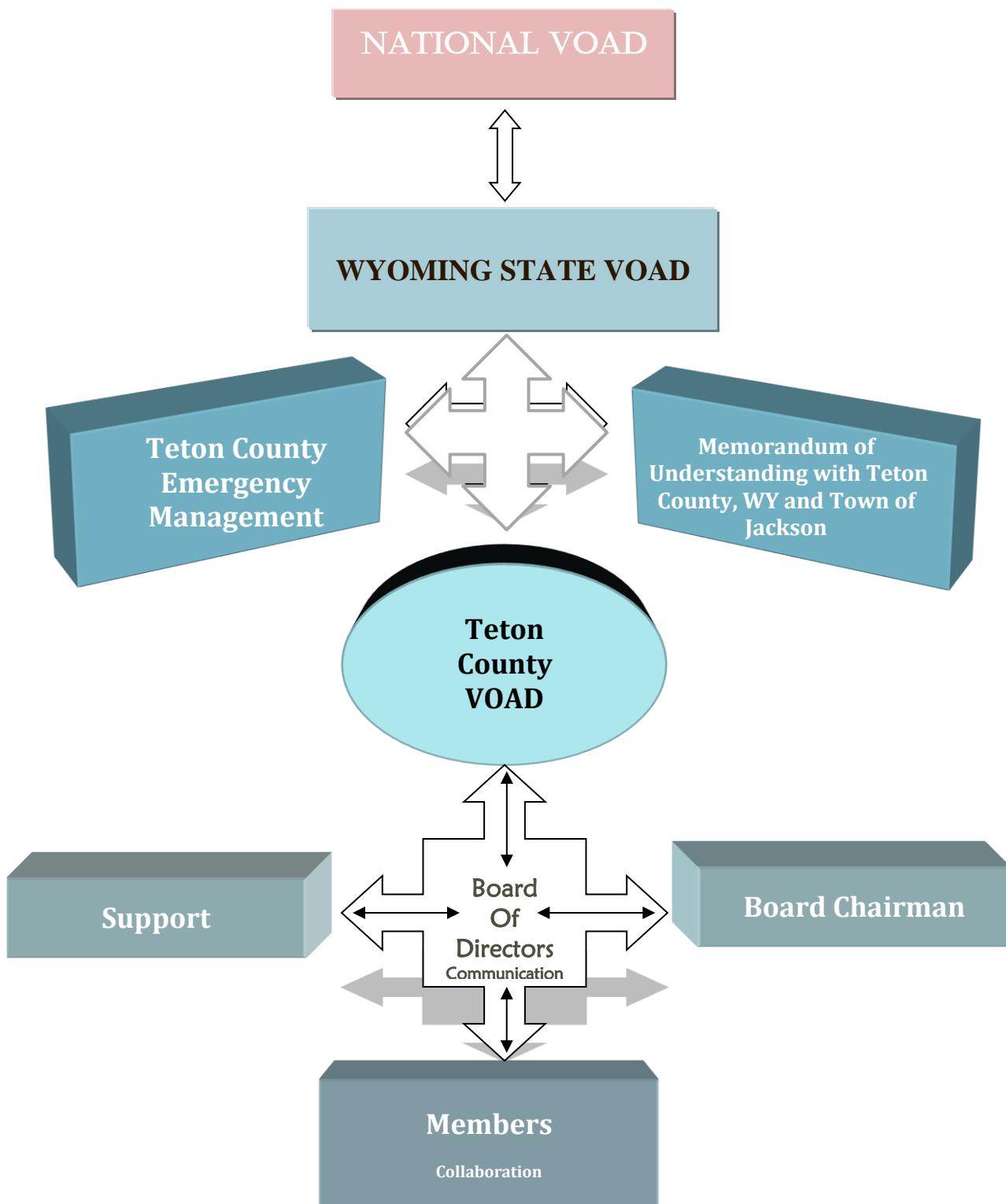
VOAD Members

VOAD MEMBERS

(Listed Alphabetically – Contact Information Appendix I)

American Red Cross of Wyoming— Jackson Hole Team
Church of Jesus Christ of Latter-Day Saints
Cornerstone Church
Good Samaritan Mission
Habitat for Humanity of the Greater Teton Area
Hole Food Rescue
Jackson Elks Lodge #1713
Jackson Hole Horse Rescue
Jackson Hole Lions Club
Kiwanis Club of Jackson Hole
Mental Health & Recovery Services (Jackson Hole Community Counseling Center)
National Museum of Wildlife Art
One22
PAWS – Providing Animal Welfare Services
Presbyterian Church
Redeemer Lutheran Church
Rotary Club of Jackson Hole
Shepherd of the Mountain Lutheran Church
St. John's Episcopal Church
Team Rubicon
Teton County Community Emergency Response Team (CERT)
Teton County Pet Partners
Teton County Radio Amateur Civil Emergency Services (RACES)
Teton County Systems of Care
Teton Valley Seventh-Day Adventist Church
WY Department of Workforce Services—Jackson Workforce Center

Organization Chart



ALLIANCES

Teton County Emergency Management

Memorandum of Understanding (MOU) with Teton County, WY, the Town of Jackson and VOAD (Voluntary Organizations Active in Disaster)

AUTONOMOUS

While Teton County VOAD is an autonomous group of non-profits, community, and faith-based organizations that come together to help a community organize itself before disasters occur. We adhere to our Bylaws and Mission Statement “to foster more effective service to the people of Teton County affected by disaster.”

Teton County Emergency Management offers guidance to the Teton County VOAD along with the MOU (Memorandum of Understanding) with Teton County, WY and the Town of Jackson.

TETON COUNTY EMERGENCY MANAGEMENT (TCEM)

Our efforts are guided by and folded into the Teton County Emergency Operations Plan (EOP) and MOU (Memorandum of Understanding) with Teton County and Town of Jackson. We have been tasked by TCEM to identify missing services in the disaster plan, formulate a plan to mitigate, and let the public know what is needed. Our purpose is to communicate, collaborate, and organize these efforts so there is no duplication in services.

Emergency Managers have long known that disaster response, especially recovery, cannot be handled by the local, state, or even federal government alone. In order to get a community back onto its feet following a catastrophe, a coordinated response by government, non-profits, and volunteer organizations is crucial. Many states, counties, and communities across the country have achieved this coordinated response through Voluntary Organizations Active in Disaster (VOAD) groups. The mission of these groups is to bring varying volunteer organizations to the table in disaster planning. These groups volunteer to fill the voids in disaster services to best help the community in a coordinated manner.

The Teton County VOAD group was formed to assist Teton County Emergency Management in making Teton County better prepared for potential disasters. The goal of the organizations that belong to TC VOAD is to generate volunteers, guide them to the best organization or group where they can contribute their expertise.

An additional goal as we become prepared is to build resilience into our community's disaster recovery scheme.

HISTORY: Founded in 1970

In response to the challenges many disaster organizations experienced following Hurricane Camille, seven national disaster organizations met to find a better way to coordinate their responses and be more effective. <https://www.nvoad.org/>

Since the founding in 1970, VOAD has grown to over 50 National Member organizations, plus State Members, and Partners throughout all 50 states, 4 territories and the District of Columbia.

They are guided by the “4 C’s” and work to fulfill the mission of a more effective service to people affected by disaster.

1. **Communication** - We maintain effective channels for sharing information and listen carefully to each other.
2. **Coordination** - We commit to work together, to utilize resources to accomplish a set of goals.
3. **Cooperation** - We need each other and recognize the value of working together with a common purpose.
4. **Collaboration** - Member Organizations establish shared goals and actively work together for preparedness and during disasters.

Up until then, numerous governmental, private sector and nonprofit organizations served disaster survivors independently of one another. Survivors were not able to access information on assistance and services available to them. There was little to no communication between the organizations wanting and trying to help.

Unnecessary duplication of effort often occurred, while other needs were not met. People wanting to volunteer to help those affected by the disaster were often frustrated by the variety of organizations helping in “some areas of service” or the total lack of opportunities to help other urgent needs. Training available to potential volunteers was limited, and without training, the opportunities to serve were limited during a disaster.

As an outcome, National VOAD shares knowledge and coordinates resources.....money, materials, and manpower.....throughout the disaster cycle.....working on preparation, response, recovery, and resiliency.

Mission

National VOAD is the forum where organizations share knowledge and resources throughout the disaster cycle – preparation, response and recovery – to help disaster survivors and their communities.

“The purpose of the corporation shall be to foster more effective service to people affected by disaster through communication, coordination, cooperation, collaboration, convening mechanisms and outreach.” – *National VOAD Bylaws Core Principles* -

"The purpose and objective of the Teton County VOAD shall be to foster more effective service to the people of Teton County affected by disaster through communication, coordination, cooperation, and collaboration with Teton County Emergency Operations Plan (EOP) directed by Teton County Emergency Management."

- *Teton County VOAD Bylaws* -

Initial Objectives

1. Identify local volunteer/non-profit organizations interested in disaster preparedness, response, recovery, and mitigation.
2. Bring organizations together for an initial meeting to discuss the VOAD concept, create Vision/Mission statements, and set up regular meetings.
3. Once groups are identified and part of Teton County VOAD, let the community know which agencies are part of the VOAD, what their specialties are, and how they can volunteer and be a part of the Teton County Emergency plan before a disaster strikes.
4. Coordinate information from the Teton County VOAD organizations into the Teton County Emergency Operations Plan (EOP).
5. Guide volunteers to the correct agency for education. Report to TCEM updating the list of organizations and volunteers participating in VOAD to maintain a high level of readiness.

Ongoing Objectives

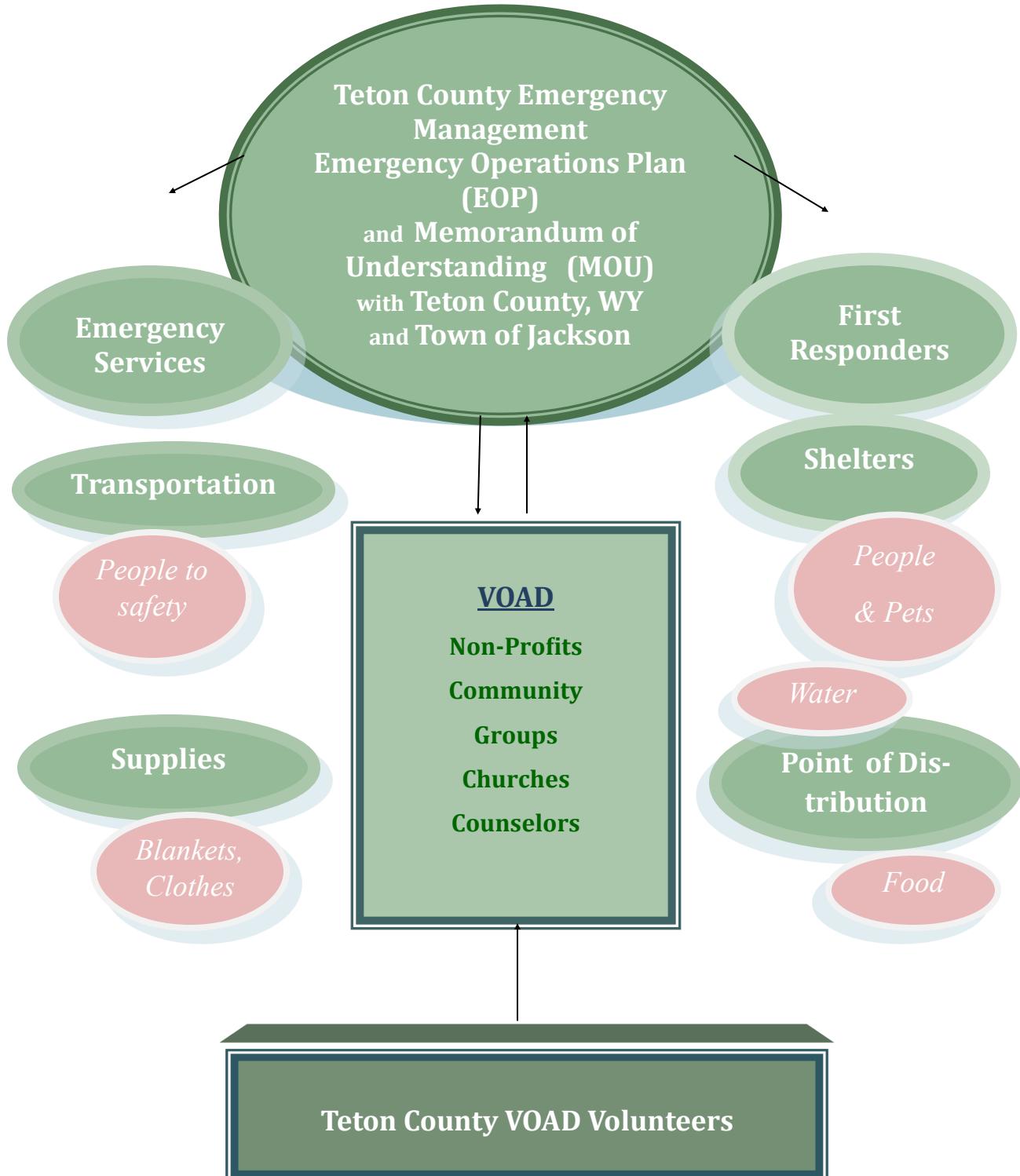
1. Build resilience into disaster recovery.
2. Regularly review adequacy of disaster services.
3. Make community aware of disaster preparedness.
4. Bring volunteer opportunities during disasters to the attention of the community.

Our work is to coordinate volunteer organizations prior to disasters.

Teton County VOAD is not an emergency/first response agency.

WHEN DISASTER STRIKES

Wildfire • Flood • Blizzard • Earthquake • Power Outage • Solar Flare • Avalanche



- **Mass Care**

[Shelter for People and Pets](#)

[Kitchen and Feeding Locations](#)

- **Logistical Support**

[Coordinate Supplies and Volunteers](#)

- **Donation Management**

[Coordinate volunteer organizations to meet needs and carry out Donations Management.](#)

[Handle spontaneous donations of goods and services from the public.](#)

[Work with local retailers and organizations to donate needed supplies.](#)

- **Counseling Services**

[Crisis Counseling](#)

[Spiritual Counseling](#)

CONTACT INFORMATION - SUPPORT

Teton County Emergency Management

Rich Ochs - Coordinator - cell 307-413-5040
Anna Day - EM Specialist - cell 307-203-6323
P.O. Box 4458 (Phy: 3240 S. Adams Canyon Rd.)
Jackson, WY 83001-4458
307-732-8594 office
307-732-8590 office
307-732-5799 fax

Email: rochs@tetoncountywy.gov
aday@tetoncountywy.gov

www.tetoncountywy.gov/em

Teton County Health Department

McKinnley Robinson – Public Health Response Coordinator
P.O. Box 937 (Physical: 460 E. Pearl)
Jackson, WY 83001-0937
307-732-8484 office
307-733-8747 fax

Email: mckinnley.robinson@wyo.gov
www.tetoncountywy.gov/health

American Red Cross – Wyoming

24hr Disaster Phone - 1-800-REDCROSS or 800-733-2767

Branch Office - Cheyenne

5500 Bishop Blvd.

Cheyenne, WY 82009

Silvia Aguirre-Peppers – Community Disaster Program Manager

Cell: 307-287-3918

Email: s.aguirrepeppersA@redcross.org

Wyoming VOAD (Volunteer Organizations Active in Disaster)

Cheyenne, WY 82003

Email: wyvoad@gmail.com
<https://www.wyvoad.org/>

CONTACT INFORMATION – Members

Redeemer Lutheran Church – Chairman of the Board

Rev. David Bott
P.O. Box 1016 (Phy: 175 N. Willow)
Jackson, WY 83001
307-733-3409 office

Email: redeemer@wyoming.com

American Red Cross of Wyoming – Local

Dee Buckstaff
Cell: 208-399-2587

Email: deebuckstaff@gmail.com

Church of Jesus Christ of Latter-Day Saints

John Thorkildsen
P.O. Box 3452 (Phy: 410 E. Broadway)
Jackson, WY 83001

www.lds.org

Cornerstone Church

Jill Freeman
P.O. Box 4943
Jackson, WY 83001-4943
307-840-9827

www.cornerstonejh.com

Good Samaritan Mission

Jeremy Aughenbaugh
P.O. Box 1218 (Phy: 285 W. Pearl St.)
Jackson, WY 83001
Office 307-733-3165
Cell 307-413-6995

email: jeremy@gsmjh.org
www.gsmjh.org

Habitat for Humanity of the Greater Teton Area

P.O. Box 4194 (Phy: 850 W. Broadway Ave, Ste D)
Jackson, WY 83001
307-734-0828 office

Email: office@tetonhabitat.org
www.tetonhabitat.org

Hole Food Rescue

P.O. Box 2955 (Phy: 650 W. Elk Ave, Unit 2-4)
Jackson, WY 83001
307-264-3191 or 307-201-3010

Email: info@holefoodrescue.org

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Jackson Elks Lodge #1713

P.O. Box 1713 (Phy: 270 W. Broadway)
Jackson, WY 83001
307-733-1713 office

Email: elks1713@gmail.com
www.jacksonholeelks.org

Jackson Hole Horse Rescue

Maury "Jonesy" Jones
505 E. Zenith Dr.
Jackson, WY 83001
307-887-3356 office

mail: jonesyjacksonhole@gmail.com
www.jacksonholehorserescue.com

Jackson Hole Lions Club

Michael K. Schrotz
P.O. Box 1343
Jackson, WY 83001

Kiwanis Club of Jackson Hole
Adrienne Ward, Club Secretary
P.O. Box 2855
Jackson, WY 83001
307-733-3664 – Club Secretary

Mental Health & Recovery Services

(Jackson Hole Community Counseling Center)
Deidre Ashley
P.O. Box 1868 (Phy: 640 E. Broadway)
Jackson, WY 83001
307-733-2046 office

Email: dashley@mhrsjh.org
www.mentalhealthandrecoveryJH.org

National Museum of Wildlife Art

Steve Seamons, Executive Director
Robert Mull, Director of Facilities & Security
Lisa Holmes, CFO
P.O. Box 6825 (Phy: 2820 Rungius Rd.)
Jackson, WY 83002
307-733-5771 office

www.wildlifeart.org

One22

P.O. Box 1232 (Phy: 170 N. Glenwood)
Jackson, WY 83001
307-739-4500 office
307-739-4505 fax

Email: info@one22jh.org
www.one22jh.org

PAWS - Providing Animal Welfare Services

Amy Moore or Stephanie Sokol
P.O. Box 13033 (Phy:320 E. Broadway, Suite 2B)
Jackson, WY 83002
307-734-2441 office
866-605-0452 fax

Email: amy@pawshelpspets.org
Email: stephanie@pawshelpspets.org
www.pawshelpspets.org

Presbyterian Church of Jackson Hole

P.O. Box 7530 (Phy: 1251 S. Park Loop Rd.)
Jackson, WY 83002
307-734-0388 office
307-734-0220 fax

www.pcjh.org

Rotary Club of Jackson Hole

P.O. Box 3487
Jackson, WY 83001

Shepherd of the Mountain Lutheran Church

P.O. Box 3257 (Phy: 750 Seneca Lane)
Jackson, WY 83001
307-733-4382 office

Email: sotmlcjackson@gmail.com

St. John's Episcopal Church

Rev Dr. Christie Laughery
P.O. Box 1690 (Phy: 170 N. Glenwood St.)
Jackson, WY 83001
307-733-2603 office

Email: info@stjohnsjackson.org
www.stjohnsjackson.org

Team Rubicon

National Headquarters
6171 W. Century Blvd. Suite 310
Los Angeles, CA 90045
310-640-8787

www.teamrubiconusa.org

Teton County Community Emergency Response Team (CERT)

P.O. Box 4458 (Phy: 3240 S. Adams Canyon Dr.)
Jackson, WY 83001
307-733-9572 office

www.tetoncounty.gov/322/Community-Emergency-Response-Teams-CERT

Teton County Pet Partners

Kelly Chadwick
P.O. Box 683
Jackson, WY 83001

Email: info@tcpetpartners.org
www.tcpetpartners.org

Teton County Radio Amateur

Civil Emergency Services (RACES)

P.O. Box 4458 (Phy: 3240 S. Adams Canyon Dr.)
Jackson, WY 83001
307-733-9572 office

Teton County Systems of Care

A Group of 35 Organizations

Teton Valley Seventh-Day Adventist Church

P.O. Box 3467 (Phy: 7389 S. Hwy 33, Unit B
Jackson, WY 83001 Victor, ID 83455)
307-713-6502

Email: alethea6@gmail.com
www.tetonvalleywy.adventistchurch.org

Wyoming Department of Workforce Services - Jackson Workforce Center

P.O. Box 1003 (Phy: 155 W. Gill Ave.)
Jackson, WY 83001
307-733-4091 office
307-739-8570 fax

Service Matrix -- Teton County, WY

This tool is intended to inform VOAD Members and Partners on how to best Cooperate, Communicate, Coordinate, and Collaborate.

HOW TO DO THIS

The spreadsheet works by simply putting a "1" in a box that an agency has a capability in. It will turn the box blue, then tally the result at the bottom.

The bottom is color coded based on the number of "1s" that it tallies up: red means we don't have any capability, yellow is median, and green are our highest capabilities.